

## SA10/SA20 Software Release Notes

### To Update

Copy the supplied .hex file onto a USB memory stick and ensure it is called **image.hex**  
Put the USB memory stick into the USB port on the rear of the unit.

Either:

- Power the unit off/on. At power up the unit will detect that a USB memory stick is present, and check for the **image.hex** file. If found the update will begin.

Or:

- With the unit powered on go to the System Settings menu by pressing the Mute button for 3 seconds.
- Use the navigation buttons to go to the System Settings -> System Update option
- Select the Update Option. You will be prompted to Continue?
- Confirm that you wish to continue.
- You will be prompted to insert a USB memory stick if not already inserted.
- A check will be made for the **image.hex** file
- If it exists, the unit will reboot. During the reboot the update will be processed similar to the power off/on option.

During the update the LED will flash red. On successful update the unit will display the ARCAM SA<sup>nn</sup><sup>1</sup> splash screen

**Important: Once the update is complete please perform a system reset via the System Settings -> System Reset menu.**

### Revision History

#### Version 1.10

- Auto Timeout 20 minute option added and set as default.
- IR Code handling aligned with Menu actions for UP/Left and Down/Right
- New menu options for specifying PLL Width (Normal/Wide) on Digital Inputs (AV, BD, SAT)

#### Version 1.09

- Accepted messages now restricted to POWER ON and POWER TOGGLE when in the powered down state. RS232 and TCP/IP responses to any other message will be COMMAND INVALID NOW when RS232/Network Standby mode is ON, when OFF the device will not respond.
- Control4 support added

#### Version 1.03

- Initial Release

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<sup>1</sup> nn refers to the unit model '10' for the SA10, '20' for the SA20

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### Known Issues:

#### Version 1.07

- TCP clients MUST disconnect from the device in order to free the connection. If not disconnected properly the connection will not be reusable.